

Your guide to the
Wheelchair Accessible Bus
(WAB)



Features of the Wheelchair Accessible Bus (WAB)

The WABs will be equipped with wheelchair-friendly features, including;

- Wheelchair accessible ramp
- Padded backrest
- Horizontal handrails
- Vertical stanchion poles
- Special bell-push buttons, located on the handrail in the bus and on the exterior near the exit door. This bell is programmed with a chime different from the normal bell.

@ the wheelchair bay...

**Vertical
Stanchion
pole**

**Horizontal
handrail**

**Bell-push button
- alighting**

**Padded
backrest**

Please wait for
Bus Captain
to assist you
in alighting
请稍待巴士车长
前来协助您下车



Useful Tips for taking the Wheelchair Accessible Bus (WAB)

To facilitate the smooth travelling on the WABs, the following slides provide useful tips for passengers-in-wheelchairs

Plan your journeys ahead...

*WAB services are currently distributed among the non-WAB single- and double-deck buses. **As the new WABs are all double-deck buses, it also means that SBS Transit will not be able to deploy too many WABs during off-peak** hours. This will remain so for a while as it will take years to replace the entire fleet with new WABs. Therefore the understanding of WAB users is appreciated.*

For a more pleasant journey, passengerss-in-wheelchairs are encouraged to check SBS Transit's website for the scheduled arrival time of the WAB trip at the individual bus stop to plan for their journey.

For more information, please visit SBS Transit's website at : <http://www.sbstransit.com.sg>

A step-by-step guide to board a Wheelchair Accessible Bus (WAB)

B01 MCNAIR RD

Wait for the bus at the bus stop

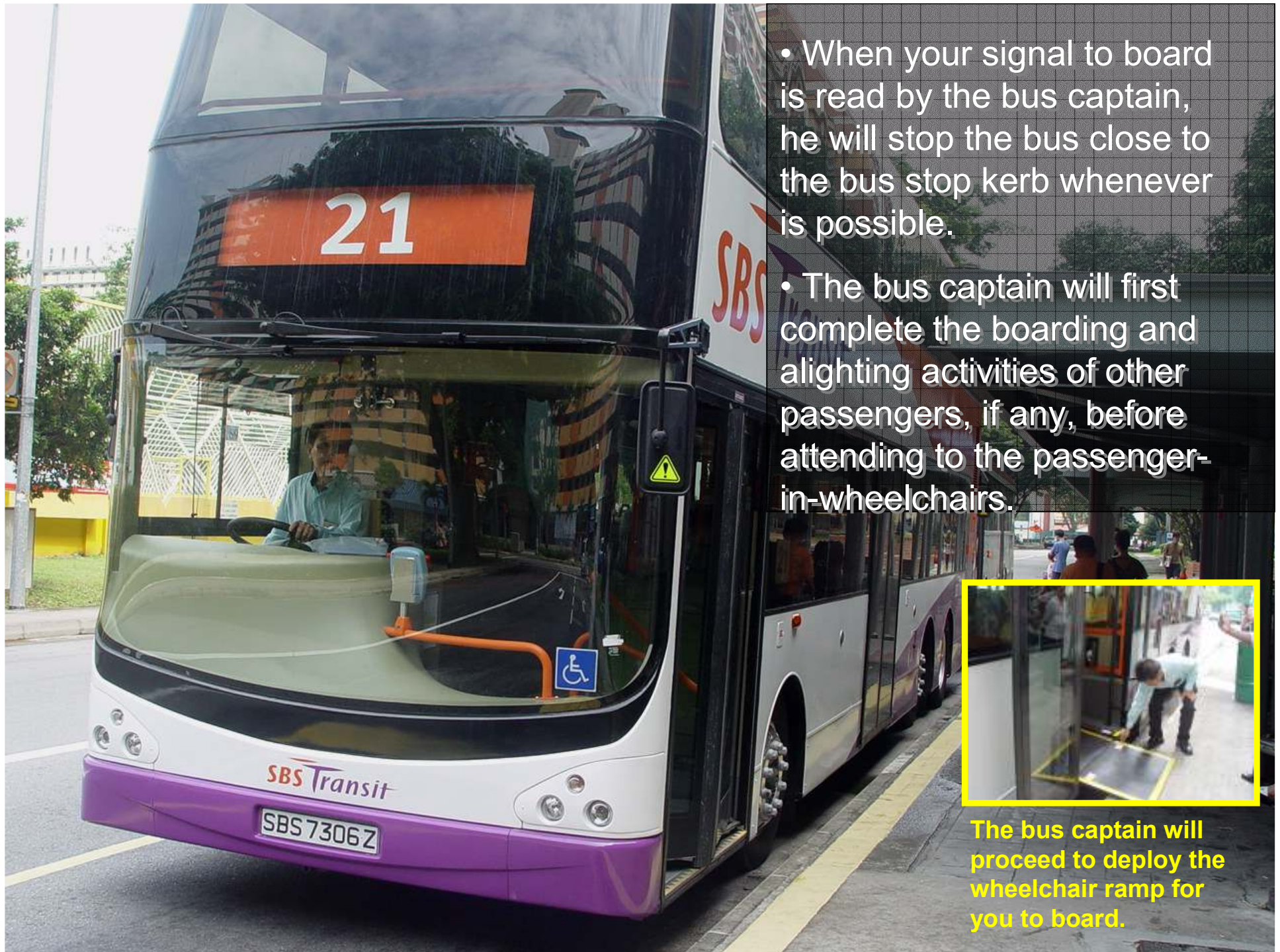
Signal your intention to board by flagging for the bus with the WAB logo (International Symbol of Access) sticker pasted on the right bottom corner of the windscreen.





Here comes the Wheelchair
Accessible Bus!

(look for the WAB logo)



- When your signal to board is read by the bus captain, he will stop the bus close to the bus stop kerb whenever is possible.
- The bus captain will first complete the boarding and alighting activities of other passengers, if any, before attending to the passenger-in-wheelchairs.

The bus captain will proceed to deploy the wheelchair ramp for you to board.

Please seek assistance from other commuters to press the push button on the exterior of the bus (near the exit door) when the bus has stopped at the bus stop.



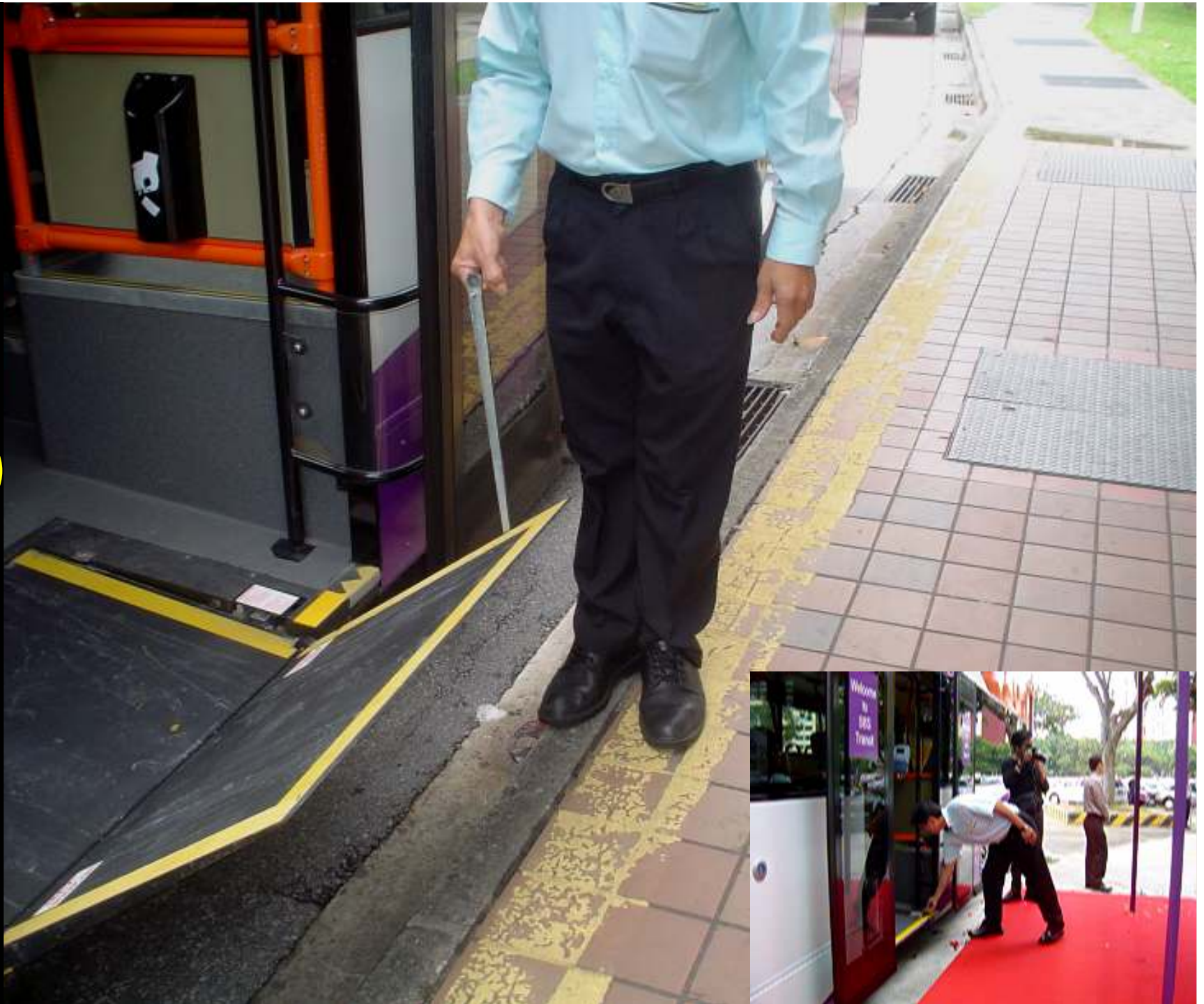
**Press here to
inform bus captain
to deploy
wheelchair ramp**

The bus captain
deploying the wheelchair
ramp for you to board.

1



2



3







Steps:

- 1) position wheelchair against the padded backrest
- 2) Apply brakes to the wheelchair
- 3) hold on to the handrail



At the same time, the bus captain will render assistance to you in the fare payment by helping to tap your ez-link card or slot the cash fare into the fare box.

The bus captain will lift up the ramp from the ground to its stowed position and back to the driving seat to continue the trip.

A step-by-step guide to alight from a Wheelchair Accessible Bus (WAB)

To signal your intention to alight, press the special bell push button* located near the WAB's handrail to alert the bus captain.

*with wheelchair logo – the International Symbol of Access



Note:

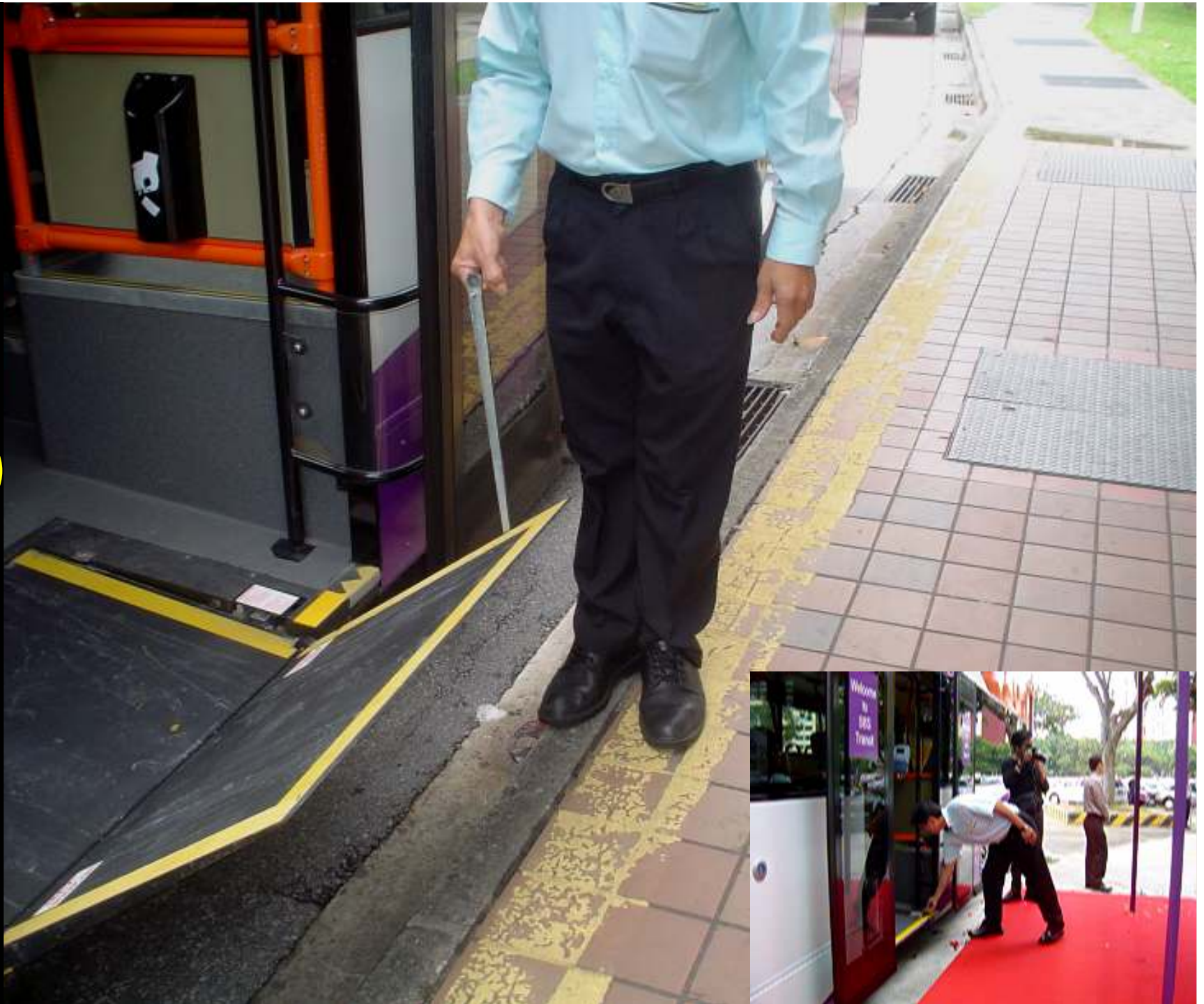
At the bus stop, the bus captain will have to first complete the boarding and alighting activities of other commuters, if any, before proceeding to deploy the wheelchair ramp.

The bus captain
deploying the wheelchair
ramp for you to alight.

1



2



3



Remember to tap your ez-link card at the exit door reader before alighting. Alternatively, you may wait for the bus captain to help to tap the ez-link card.





After you have alighted safely, the bus captain will stow the ramp to its normal position and continue with the trip.

For more information on the services deployed with WABs and its scheduled trips as well as other information, please visit SBS Transit's website – <http://www.sbstransit.com.sg> or call its Customer Relations Centre at 1800-287 2727. If you have any feedback, you can email it to SBS Transit via crc@sbstransit.com.sg or fax at 6282 5204.



Thank you & Have a Nice Trip